The occupier

North Yorkshire Council
County Hall
Racecourse Lane
Northallerton
North Yorkshire
DL7 8AD

Website: www.northyorks.gov.uk

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Dear resident

Don’t let your recycling go to waste!

We know North Yorkshire residents are keen to reduce waste and recycle as much as possible; so thank you for doing your bit. But we want to help you do even more.

We’ve produced the enclosed leaflet to give you lots of information on what can and can’t be recycled at the kerbside, along with some top tips.

What can I recycle at home?
Everyone in North Yorkshire can now recycle the same things at the kerbside, this includes food and drinks cans; empty aerosols; paper and cardboard; aluminium foil; plastic bottles, plastic pots, tubs and trays and food and drink cartons. For all the items you can recycle, please see the enclosed leaflet.

Why does recycling the right things matter?
When recycling bins contain items that cannot be recycled, the whole vehicle load may be classed as contaminated. This significantly increases disposal costs for us and can reduce the value of the entire load. If in doubt, keep it out!

Why do I need to wash things out?
If bottles, jars, or containers with leftover food or liquid are placed in your bin, it can soak into any paper and cardboard, making it unsuitable for recycling. So please give them a quick rinse and let them dry before you pop them in your recycling bin. And remember to keep them loose and no plastic bags.

What happens if my bin contains items it shouldn’t?
If your recycling bin contains items that should not be there, we will be unable to empty it. A tag will be left explaining what the contamination is. The bin will not be emptied until your next scheduled collection day, and only if all incorrect items have been removed.

Why don’t we collect food waste yet?
Government has agreed that North Yorkshire Council can delay the introduction of separate food waste collections until the end of our contract with the Allerton Waste Recovery Park (AWRP) in 2043. So please continue to put any food waste in your rubbish bin or compost at home.

AWRP uses anaerobic digestion to treat organic waste (food waste) and produces a biogas which generates renewable energy

If you have any queries, you can contact our customer services team on 0300 131 2 131 and say "recycle the right way" when prompted. Our opening hours are Monday and Tuesday 9am to 5pm; Wednesday 9.30am to 5pm; Thursday 9am to 5pm and Friday 9am to 4.30pm. You can also contact us online at www.northyorks.gov.uk/bin-contact.

We'd like to thank you for your help in improving our waste and recycling service.

Yours faithfully,



Brian Blackwell
Area Manager Waste and Street Scene Services

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